



2025

ON CANCELLATION:

OUTSIDE OF HOLIDAYS

When the hiring of the accommodation is outside of holidays, in cancellation of booking with the advance of 48 hours, the amount will be converted into credit, with validity of 90 days after the date of the cancellation, for accommodation on another occasion on demand. Cancellation in subsequent hours will be considered "No Show", with no right to reimbursement of the booking or to the conversion into credit. The reduction in the number of contracted daily fates during the stay implies the pre-established total payment. Beverages and any other services that were not mentioned in the daily rate will be charged as extras.

ON HOLIDAYS

When the hiring of the accommodation is on holidays, the cancellation of reservation in advance of 15 days from the beginning of the accommodation, will have the amount deposited converted into credit, with validity of 90 days after the date of cancellation, for accommodation on another occasion, on demand. Cancellation in subsequent hours will be considered "No Show", with no right to reimbursement of the booking or to the conversion into credit. The reduction in the number of contracted daily rates during the stay implies the pre-established total payment. Beverages and any other services that were not mentioned in the daily rate will be charged as extras.